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Users' Choice: — eBook Platforms —

Esta Tovstiadi
Electronic Resources Librarian

Gabby Wiersma
Head of Collection Development

Natalia Tingle
Business Librarian

How does your library select eBooks that are available on multiple platforms?



Overview

- eBooks from a collection development perspective
- eBooks from the end-user perspective
- Methodology
- Key Findings
- Recommendations and next steps

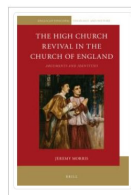
eBook Selection Criteria

- Format Availability
 - Is it available as an eBook?
 - Is it available as soon as the print?
- Access and License Restrictions
 - Is the eBook available to only one, multiple, or unlimited concurrent users?
 - Is this title needed for course reserves?
- Accessibility
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 - Has the vendor conducted usability or accessibility testing?
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The High Church Revival in the Church of England

by Morris, Jeremy

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Table of Contents Description

BIBLIOGRAPHIC INFO

TITLE	The High Church Revival in the Church of England
SUBTITLE	Arguments and Identities
SERIES	Anglican Episcopal Theology and History
EDITION	1
AUTHOR	Morris, Jeremy
PUBLISHER	BRILL
PRINT PUB DATE	2016-09-29
EBOOK PUB DATE	N/A
LANGUAGE	English
PRINT ISBN	9789004326798

BRILL Brill Online Books and Journals BrillOnline.com

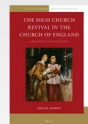
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Home > E-Books > The High Church Revival in the Church of England

E-Books & Chapters Search Advanced Search

The High Church Revival in the Church of England Arguments and Identities



Author: Jeremy Morris
Subjects: Theology and World Christianity
Keywords: liberalism; sacraments; tradition; Anglo-Catholic; Tractarian; revivalism; tourism; liturgy; Victorian; Eucharist; Ecclesiology; Catholic; secularisation; ministry
Publication Year : 2016
Book DOI: 10.1163/9789004326804
E-ISBN : 9789004326804
[Print and series information](#)
Collections: Religious Studies, Theology and Philosophy E-Books Online, Collection 2016
Volume: 2
Series: Anglican-Episcopal Theology and History

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Registers to create your user account, or sign in if you have an existing account

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Tools

New Search Dictionary eBooks Sign In Folder Preferences Languages Ask a Librarian Help

Searching eBook Collection (EBSCOhost) | Choose Databases

EBSCOhost AN 1355631 Select a Field (optional) Search Clear ?

AND Select a Field (optional)

AND Select a Field (optional)

Basic Search Advanced Search Search History

Result List Refine Search 1 of 1

The High Church Revival in the Church of England : Arguments and Identities

Series: Anglican-Episcopal Theology and History, VOLUME 2
Authors: Morris, J. N.
Publication Information: Leiden : Brill, 2016
Resource Type: eBook
Description: In The High Church Revival in the Church of England the author reassesses the nature and impact of High Churchmanship, asserting its creativity and complexity as an enduring element of Anglican tradition.
Subjects: Church renewal--Church of England Oxford movement High Church movement Anglo-Catholicism
Categories: RELIGION / Christianity / Anglican
Related ISBNs: 9789004326798, 9789004326804
OCLC: 956342290

Tools: Add to folder, Print, E-mail, Save, Cite, Export, Create Note, Permalink, Share

Previous study evaluated the following features:

- Bibliographic Information
- Permanent linking
- Pagination
- Table of Contents
- Download Options
- Printing Options
- Social Media
- Native Citation tool
- Navigation
- Citation Type
- Citation/Reference Links
- Search functionality
- Search within book
- Format
- Zoom
- Annotation/notes

Results from previous study

- Comparative review of eBooks by 2 librarians
- Discrepancies in bibliographic information
 - publication dates
 - titles/subtitles
 - authors/editors
- Differences in the number and content of search results
- Different user experience depending on the platform technology
 - PDFs, HTML, XML/EPUB

But what about the **impact** on the user?

Usability Testing

- Task-based usability
 - Used to identify how a user can accomplish their goals (tasks) on a website, for example:
 - Cite the book
 - Print a page
 - Download a section
 - Students completed all tasks on each platform: the publisher platform and two aggregators
- Think-aloud interview protocol
 - Asks user to verbalize their thoughts and expectations while completing a task

Sampled Books on the Following Platforms:

- Publisher platforms:
 - Brill
 - Cambridge University Press
 - ScienceDirect (Elsevier)
 - Wiley
- Aggregator platforms:
 - Ebook Central (ProQuest)
 - EBSCO eBooks

Sample Title Selection

- Convenience sample of 2016 books:
 - Available on publisher platform and two aggregator platforms (EBSCO eBooks and Ebook Central (ProQuest))
 - Acquired access on multiple platforms
 - English language

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🕒 Feb. 15, 2017

Are you a CU Boulder student? Would you like a \$10 Amazon gift card in exchange for about 60 minutes of your time?

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If you are eligible to participate in the study, occurring in Norlin Library in February or March, someone at University Libraries will contact you soon. Only students who are selected to participate in the study based on the application will receive an Amazon gift card.



E-book Usability Study



Event Details

Registrations

Email Attendees

Create Event Button

Published

Title: E-book Usability Study**Description:****Date & Time:** 3:00pm - 3:45pm, Wednesday, March 1, 2017**Registration:** Yes (1 seats - waiting list disabled)**Actual Attendance:**

Save

**Owner:** Esta Tovstiadi**Event URL:****Statistics:** [View Event Statistics](#)**Event created:** 2017-02-13 08:10:23

Close

Modify Event

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Usability Testing

- Utilized an empty office in our library
- Tested on a desktop using Windows, using Firefox and Chrome
- Recorded audio and screen using Zoom software
- Randomized the order of the platforms
- Tasks and other questions:
 - Did you notice...[bibliographic information]?
 - Cite the book
 - Start reading the book
 - Navigate within book
 - Search for information within the book
 - Print a page
 - Download a chapter
- Post-test task to rank platforms using printouts of eBook landing pages

Results for each Feature

- Most students... (more than 50%)
 - Some students ...(between 50% and 25%)
 - Few students... (less than 25%)
-



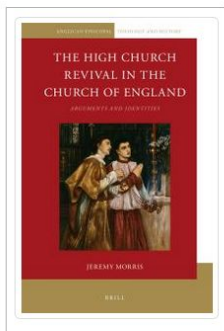
Keyword, Author, ISBN, and more



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The High Church Revival in the Church of England

by Morris, Jeremy

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[Description](#)

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EDITION	1
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PRINT PUB DATE	2016-09-29
EBOOK PUB DATE	N/A
LANGUAGE	English
PRINT ISBN	9789004326798
EBOOK ISBN	9789004326804
PAGES	300


“What information do you expect to see?”

Most Students	Some Students	Few Students
<ul style="list-style-type: none">● Expected the bibliographic elements needed to create a citation● Expected a summary, abstract, or description● Recognized EBSCO, Wiley	<ul style="list-style-type: none">● Discovered a discrepancy between publication dates among platforms● Expected to find the ISBN● Noticed the subject terms, but few found them useful unless they were hyperlinked● Recognized ProQuest	<ul style="list-style-type: none">● Mentioned DOI● Understood publisher permissions or download/print limits● Recognized Cambridge, Science Direct, or Brill

“You need to cite this book for your paper”

Most Students	Some Students	Few Students
<ul style="list-style-type: none">● Found citation tools easily● Liked the ability to copy + paste an automatically generated citation● Would know how to use the bibliographic information to manually create a citation● Expected that the citation would be accurate	<ul style="list-style-type: none">● Needed additional time or help finding the cite tools● Would use a citation/reference manager instead● Needed different citation styles than were provided by the citation generators	<ul style="list-style-type: none">● Understood how to export citations into a reference manager● Never found cite options● Have developed creative solutions for getting citation information● Wanted additional information such as DOI, page numbers

When was this book published?

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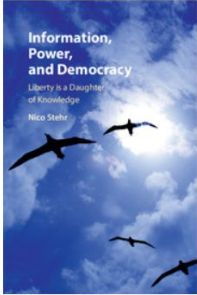
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Information, Power, and Democracy

Liberty is a Daughter of Knowledge



Information, Power, and Democracy
Liberty is a Daughter of Knowledge
Nico Stehr


[Access](#) Cited by **1**

[Nico Stehr](#), *Zeppelin University, Germany*

Publisher:	Cambridge University Press
Online publication date:	December 2015
Print publication year:	2015
Online ISBN:	9781316343159
Book DOI:	https://doi-org.colorado.idm.oclc.org/10.1017/CBO9781316343159

Subjects: Political Theory, Sociology, Politics and International Relations, Sociology of Science and Medicine

[Information](#) [Contents](#) [References](#)



When was this book published?

New Search Dictionary eBooks

EBSCOhost Searching: eBook Collection (EBSCOhost) | Choose Databases

AN 1105171 Select a Field (optional) Search Clear ?

AND Select a Field (optional)

AND Select a Field (optional) + -

Basic Search Advanced Search Search History

◀ Result List Refine Search ◀ 1 of 1 ▶

Information, Power, and Democracy : Liberty Is a Daughter of Knowledge

Authors: Stehr, Nico

Publication Information: Cambridge : Cambridge University Press. 2016

Resource Type: eBook

Description: The link between liberty and knowledge is neither static nor simple. Until recently the mutual support between emancipation was presupposed. Recently, however, the close relationship between democracy and knowledge growing societal reliance on specialized knowledge often appears to actually undermine democracy. I know too much? What are the implications for the freedom of societies and their citizens? Does knowledge complexity of new challenges? This book systematically explores the shifting dynamics of knowledge and practices of freedom. It considers the growth of knowledge about knowledge and the impact of an understanding of the societal role of knowledge and presents the concept of 'knowledge societies' as a

Subjects: Power (Social sciences)
Liberty
Knowledge
Democracy

Categories: POLITICAL SCIENCE / History & Theory

Related ISBNs: 9781107120754. 9781316470398

Detailed Record


PDF Full Text

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Related Information

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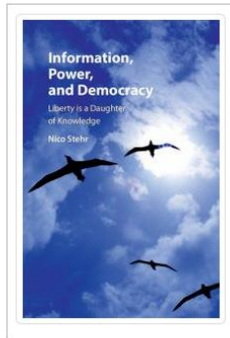
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Information, Power, and Democracy

by Stehr, Nico

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Description

TABLE OF CONTENTS

BIBLIOGRAPHIC INFO

TITLE	Information, Power, and Democracy
SUBTITLE	Liberty is a Daughter of Knowledge
AUTHOR	Stehr, Nico
PUBLISHER	Cambridge University Press
PRINT PUB DATE	2015-11-12
EBOOK PUB DATE	N/A
LANGUAGE	English
PRINT ISBN	9781107120754
EBOOK ISBN	9781316469392
PAGES	420
LC SUBJECT HEADING	Knowledge
LC CALL	LIC585 -- S744 2016eh



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First published 2016

“Wiley also had the correct citation information which is important to me as a grad student” [on why Wiley was their preferred ebook platform]

“Your professor asked you to read Ch. 2”

Most Students	Some Students	Few Students
<ul style="list-style-type: none">● Relied on Table of Contents in the reader or landing page● Used a page number box to “jump” to a specific page when available● Blamed themselves when the platform didn’t perform as expected	<ul style="list-style-type: none">● Scrolled to find a page, either because there were no page numbers (EBSCO ePub version) or to avoid doing mental math (Brill)● Expected hyperlinks in downloaded PDFs● Would download entire eBook first, then navigate within downloaded file	<ul style="list-style-type: none">● Actually struggled to find the appropriate page● Backed out to the landing page to go to a different chapter or section● Mentioned/expected page numbering discrepancies between print and eBook versions

“As you’re reading, you want to take notes...”

Aggregators

Most Students	Some Students	Few Students
<ul style="list-style-type: none">● Preferred to take notes on paper or in another document● Easily found notes feature in EBook Central, but did not like the prompt to login● Expected to use their student ID to create/access an account	<ul style="list-style-type: none">● Would create an account if they were going to use the book repeatedly for a class or research project● Were very concerned about how to get back to their notes● Wanted to highlight and /or attach a note to a specific section of text	<ul style="list-style-type: none">● Found the notes option in EBSCO, but those who did liked the functionality● Would create an account to use these features for a single use of the book● Wanted multiple highlight colors

“As you’re reading, you want to take notes...”

PDF reader

Most Students	Some Students	Few Students
<ul style="list-style-type: none">• Would prefer to take notes on paper or in another document• Tried and failed to figure out how to do this in a PDF	<ul style="list-style-type: none">• Tried to manually copy + paste text into Notepad or Word with limited success	<ul style="list-style-type: none">• Mentioned that they had a version of Adobe Acrobat that would allow them to take notes• Noticed/had used the bookmark feature in Adobe Acrobat

“You need to find information on _ ...”

Most Students	Some Students	Few Students
<ul style="list-style-type: none">● Tried Ctrl+f first● Were able to differentiate between search ebook and search the whole site● Would probably benefit from autocorrect or “did you mean...?”	<ul style="list-style-type: none">● Started with the index rather than searching● Did not notice tools for searching within the eBook (i.e., search within, find)	<ul style="list-style-type: none">● Looked for clues in Table of Contents

“How many results did you expect? How do you think they are ranked?”

Most Students	Some Students	Few Students
<ul style="list-style-type: none">● Expected a similar number of search results on each platform● Expected to be taken to a search result within the text, with the keyword highlighted, when clicking on a result● Liked or found useful EBC's bar indicating search results within chapters	<ul style="list-style-type: none">● Were overwhelmed by a large number of search results● Had difficulty discerning how results were ranked	<ul style="list-style-type: none">● Did not find it helpful when search results were within a footnote or citation

27 results for **capitalism**

Clear

By Chapter

Cover

Half-title

Title page

Copyright information

Table of contents

List of figures

List of tables

Introduction

2 results on page 8

capitalism and liberty. For John Maynard Keynes, as far as vital human activities are concerned, **capitalism**

5 results on page 9

Should knowledge be the operative factor? 9
Capitalism for Keynes, as expressed, for example, in

capitalism



clear results

Keyword Matches

Page 9

elective affinity of liberty and **capitalism**, the intersection of **capitalism** and democracy is small.

Page 129

capitalism and liberty. For John Maynard Keynes, as far as vital human activities are concerned, **capitalism**

Page 141

capitalism even possible; how can freedom possibly survive at all under the rule of **capitalism**?

Page 142

organization Friedman labels "competitive **capitalism**." But **capitalism** "must be accompanied by a set

Page 356

1 results for **capitalism** in Information, Power, and Democracy

3 - The economic order ensures (defeats) liberty

from Excursus: How much knowledge does democracy need, and Nico Stehr

Book: Information, Power, and Democracy

Online publication: 05 December 2015, pp 129-161

Chapter [Get access](#) [Export Citation](#)

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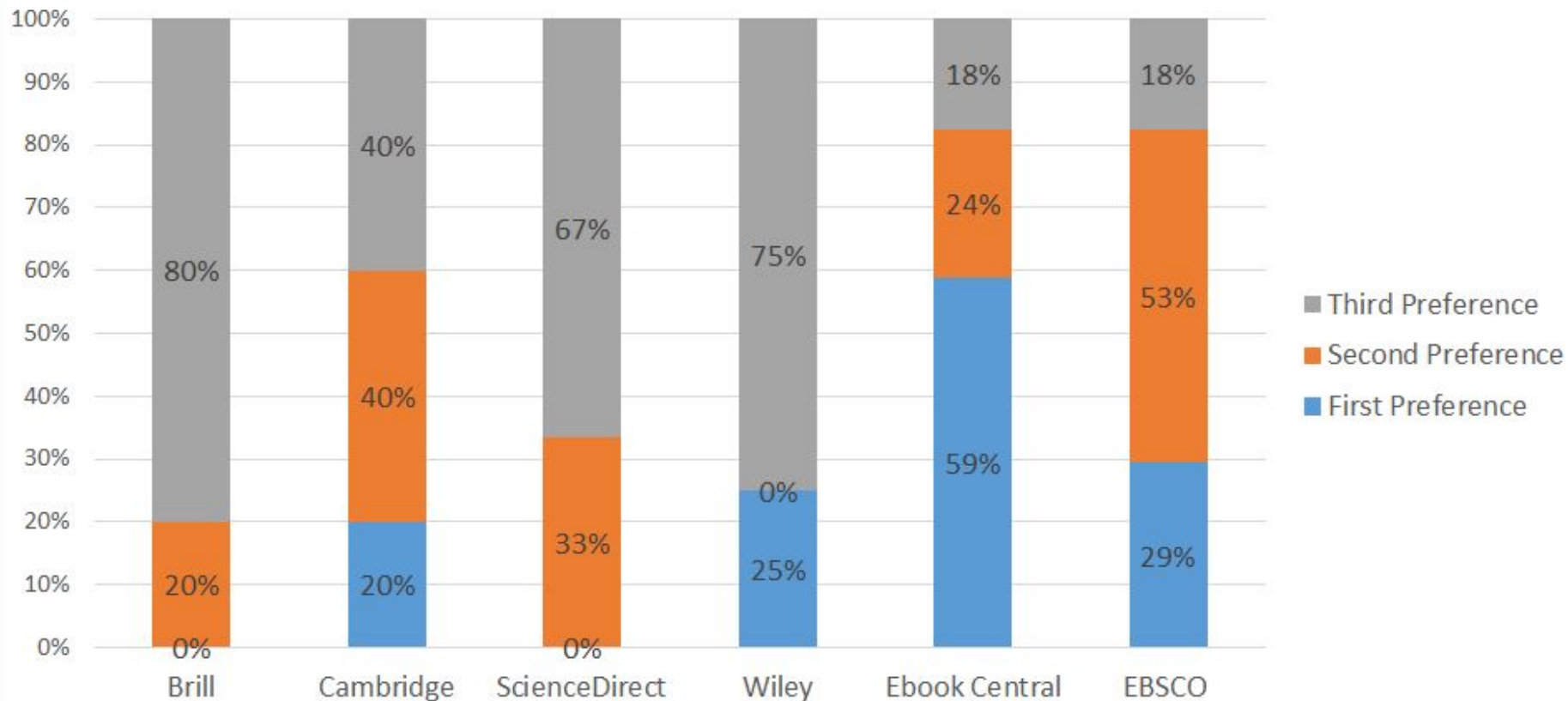
Most Students	Some Students	Few Students
<ul style="list-style-type: none">● Expected to be able to print and download● Had trouble finding and interpreting the download options● Expected a PDF format when downloading a book/chapter	<ul style="list-style-type: none">● Had trouble easily finding print options● Liked when the printed/downloaded document contained a citation● Would not create an account or would only create an account as a last resort	<ul style="list-style-type: none">● Used keyboard shortcuts to try to print (ctrl+p)● Used other methods to print or download: screenshots, right clicking and saving the image



“And the award goes to...”

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User Preferences by Platform



Next Steps

- Testing additional platforms
 - CRC
 - Duke
 - JSTOR
 - Oxford Scholarship Online
 - Springer
 - Taylor and Francis
- Sharing feedback with eBook vendors/providers (and we encourage you to do the same!)

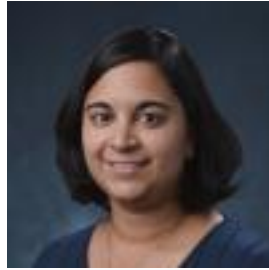
Recommendations

- Content providers
 - Use universally recognized icons/terms
 - Use accurate and complete bibliographic metadata
 - Add transparency to search results
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- Libraries
 - Do your own usability testing
 - If you have the choice between platforms, choose the one that offers the best UX for your users
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